

# ERICAN LubeMate, FuelMate, EAGLE,

# **Limited Warranty Statement**

American Eagle Accessories Group (AEAG) warrants products designed and manufactured by AEAG to be free from defects in material and workmanship under proper use and maintenance. Products must be installed and operated in accordance with AEAG written instructions and capacities. This warranty shall cover the following AEAG products:

### **Drawer Systems:**

#### **Lifetime Warranty**

Warranted for the life of the product in possession of the original owner.

#### **Drawer Slides**

Includes original and replacement drawer slides.

#### Hardware

Includes original and replacement hardware.

#### Air Compressors:

#### 1 Year Warranty

One (1) year from in-service date recorded by AEAG, not to extend beyond two (2) years from date of manufacture.

# **Air Compressor Parts**

Includes purchased parts installed by AEAG.

#### Air Compressor Repair Labor

Includes labor on AEAG workmanship.

#### **Industrial Trailers:**

# 3 Year Warranty

Three (3) years from in-service date recorded by AEAG, not to extend beyond four (4) years from date of manufacture.

#### **AEAG** manufactured structural parts

Includes original and replacement parts manufactured by AEAG.

#### 1 Year Warranty

One (1) year from in-service date recorded by AEAG, not to extend beyond two (2) years from date of manufacture.

#### **Trailer Parts**

Includes purchased parts installed by AEAG.

#### **Trailer Repair Labor**

Includes labor on AEAG workmanship.

#### LubeMate/FuelMate:

#### 1 Year Warranty

One (1) year from in-service date recorded by AEAG, not to extend beyond two (2) years from date of manufacture.

#### **AEAG** manufactured structural parts

Includes original and replacement parts manufactured by AEAG.

#### LubeMate/FuelMate Repair Labor

Includes labor on AEAG workmanship.

Revision Date: October 2020 Document Number: 37042 The in-service date will be derived from the completed warranty registration card. In the event a warranty registration card is not received by AEAG, the factory ship date will be used.

AEAG's obligation under this warranty is limited to, and the sole remedy for any such defect shall be, the repair and/or replacement (at AEAG's option) of the unaltered part and/or component in question. AEAG after sales service personnel must be notified by telephone, fax, or letter of any warranty applicable damage within fourteen (14) days of its occurrence. If at all possible, AEAG will ship the replacement part within 24-hours of notification by the most economical, yet expedient, means possible. Expedited freight delivery will be at the expense of the owner.

Warranty claims must be submitted and shall be processed in accordance with AEAG's established warranty claim procedure. AEAG after-sales service personnel must be contacted prior to any warranty claim. A return materials authorization (RMA) account number must be issued to the claiming party prior to the return of any warranty parts. Parts returned without prior authorization will not be recognized for warranty consideration. All damaged parts must be returned to AEAG freight prepaid; freight collect returns will be refused. Freight reimbursement of returned parts will be considered as part of the warranty claim.

Warranty service will be performed by any AEAG new equipment distributor, or by any AEAG-recognized service center authorized to service the type of product involved, or by the AEAG factory in the event of a direct sale. At the time of requesting warranty service, the owner must present evidence of date of delivery of the product. The owner shall be obligated to pay for any overtime labor requested of the servicing company by the owner, any field service call charges, and any towing and/or transportation charges associated with moving the equipment to the designated repair/service provider.

All obligations of AEAG and its authorized dealers and service providers shall be voided if someone other than an authorized AEAG dealer provides other than routine maintenance service without prior written approval from AEAG. In the case repair work is performed on a AEAG-manufactured product, original AEAG parts must be used to keep the warranty in force. The warranty may also be voided if the product is modified or altered in any way not approved, in writing, by AEAG.

The owner/operator is responsible for furnishing proof of the date of original purchase of the AEAG product in question. Warranty registration is the ultimate responsibility of the owner and may be accomplished by the completion and return of the AEAG product registration card provided with the product. If the owner is not sure of registration, he is encouraged to contact AEAG at the address below to confirm registration of the product in question. This warranty covers only defective material and workmanship. It does not cover depreciation or damage caused by normal wear and tear, accident, mishap, untrained operators, or improper or unintended use. The owner has the obligation of performing routine care and maintenance duties as stated in AEAG's written instructions, recommendations, and specifications. Any damage resulting from owner/operator failure to perform such duties shall void the coverage of this warranty. The owner will pay the cost of labor and supplies associated with routine maintenance.

The only remedies the owner has in connection with the breach or performance of any warranty on the AEAG product specified are those set above. In no event will AEAG, the AEAG distributor/dealer, or any company affiliated with AEAG be liable for business interruptions, costs of delay, or for any special, indirect, incidental, or consequential costs or damages. Such costs may include, but are not limited to, loss of time, loss of revenue, loss of use, wages, salaries, commissions, lodging, meals, towing, hydraulic fluid, or any other incidental cost.

All products purchased by AEAG from outside vendors shall be covered by the warranty offered by that respective manufacturer only. AEAG does not participate in, or obligate itself to, any such warranty.

AEAG reserves the right to make changes in design or improvement upon its products without imposing upon itself the same upon its products theretofore manufactured.

It is the responsibility of the owner to instruct the operator in the safe operation of the equipment and to provide the operator with properly maintained equipment.

This warranty will apply to all AEAG Drawer Systems, Compressed Air Systems, LubeMate Products, FuelMate Products, and Industrial Trailers shipped from AEAG's factory after January 1st, 2017. The warranty is for the use of the original owner only and is not transferable without prior written permission from AEAG.

THIS WARRANTY IS EXPRESSLY IN LIEU OF ANY OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. REMEDIES UNDER THIS WARRANTY ARE LIMITED TO THE PROVISION OF MATERIAL AND SERVICES, AS SPECIFIED HEREIN. AEAG IS NOT RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES.

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